

Terms and Conditions

Whilst every effort has been made to ensure the safety of all visitors and patients to Easton&Otley College Dog Grooming I understand that I am presenting my dog for treatment at my own risk and Easton&Otley College cannot be held responsible for any injury to my dog, myself or other members of my 'party' whilst attending Easton College Dog Grooming parlour.



Easton
+ Otley
College

Care of your dog: We provide a service in compliance with The Animal Welfare Act (2007)

Aggressive dogs: The owner must agree to inform us if their dog has ever been known to be aggressive or has ever bitten anyone. The owner understands that they will be legally liable for the consequences of all bites caused by their dog.

Health matters: It is important that you inform of us of any health problems that your dog may have. We examine your dog for lumps and bumps during the groom and should anything be found we will notify you upon collection. Grooming sick and elderly dogs will be at the owner's risk but we reserve the right to refuse to groom a dog if we consider that it is too unwell to proceed.

Health & Welfare: To maintain the health of your pets when coming to be groomed, we require a yearly check of your vaccination record to ensure your dog is vaccinated against all the major diseases that could potentially be passed on to other dogs. Please bring your dog's vaccination record to their first appointment of the academic year.

Matted coats: At Easton & Otley College we groom humanely. We will attempt to de-mat a coat only once, and only if we feel that it will not cause pain. Matted fur or hair on your dog may result in us having to clip close to the dog's skin. This can in some cases cause skin irritation, burns or skin nicks from the close shaving. You agree that Easton & Otley College Dog Grooming will not be held responsible for any affect that this has after the grooming session is complete.

Toileting: A full bladder and bowel can be very uncomfortable for a dog whilst it is being groomed. You must ensure that your pet has been toileted before bringing him or her to the salon. It is unhygienic and unpleasant when dogs urinate or defecate on the premises.

Fleas: If your dog has fleas, we ask that you treat it yourself prior to visiting the salon. Should your dog be brought to us with infestation, you must consent to us using an insecticidal shampoo.

Collection: You must collect your dog at the specified time and all dogs must be collected by 5pm.

Safeguarding: The College is committed to Safeguarding which, in its simplest terms, can be defined as – keeping young people, vulnerable adults and students safe from harm, such as abuse, injury or illness. The College's Safeguarding includes the broader preventative and precautionary approach to planning and procedures at the college.

Photography: From time to time we take photographs and videos of the dogs in our care and sometimes use them for our website, social media, students work and for use in our waiting room area. By signing you agree for your dog's pictures to be used for such purposes. If you do not wish your dog's image to be used on our website, please inform of us of this.

Therefore you grant Easton and Otley College full rights to use the images resulting from the photography or video filming, and any reproductions or adaptations of the images for fundraising, publicity or other purposes to help achieve the college's aims.

