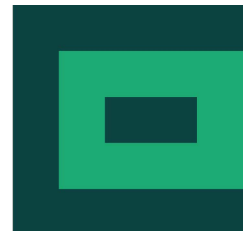


# EASTON & OTLEY COLLEGE HYDROTHERAPY CENTRE



Easton  
+ Otley  
College

## TERMS & CONDITIONS

Thank you for choosing Easton&Otley College Hydrotherapy Centre for your dog's rehabilitation and fitness treatment. For the safety and comfort of you, your dog, the hydrotherapist and other users of the centre we ask that you read the following terms and conditions and then sign to agree to them.

1. A veterinary referral form must be completed and returned to Easton&Otley College Hydrotherapy Centre by the dog's veterinary surgeon prior to treatment (this applies to every dog, including those for fitness/maintenance swims).
2. Only one dog will be allowed in the hydrotherapy pool at any time.
3. Only the hydrotherapist may enter the pool with the dog.
4. The dog will not be permitted to swim without a hydrotherapist in the pool.
5. The dog should not have eaten a meal within three hours prior to treatment, this may be extended for large, deep chested breeds.
6. Easton&Otley College Hydrotherapy Centre may postpone treatment if the dog is not deemed to be physically fit for treatment (including ear/eye/skin infections and open wounds).
7. Easton&Otley College Hydrotherapy Centre must be informed if the dog's condition worsens or if the dog sustains any other injuries that may influence hydrotherapy treatment.
8. Easton&Otley College Hydrotherapy Centre reserves the right to refuse/postpone treatment if the dog's behaviour is deemed to be dangerous/not conducive to treatment.
9. Easton&Otley College Hydrotherapy Centre will communicate with your dog's veterinary surgeon and any other members of your dog's health care team, as to the dog's treatment and progress.
10. Dogs should be given the opportunity to empty their bowel and bladder before treatment (fouling in the pool may be subject to a cleaning charge equivalent to the down time necessary to clean the pool).
11. Please clean up any faeces your dog creates whilst on the premises.
12. Please keep your dog on a lead at all times (except during treatment).
13. We respectfully request that no more than two people attend the session and any children are well behaved and under adult supervision, in order for the dog to concentrate fully on treatment.
14. If you need to cancel or postpone your appointment please let us know at least 48 hours prior to your arranged appointment time. After this we reserve the right to charge you for the missed appointment.
15. Payment must be made at the time of treatment.
16. Easton&Otley College Hydrotherapy Centre cannot be held responsible for any loss or damage to, possessions, including vehicles whilst on the premises. Vehicles and possessions are left at your own risk.
17. Whilst every effort has been made to ensure the safety of all visitors and patients to Easton&Otley College Hydrotherapy Centre I understand that I am presenting my dog for treatment at my own risk and Easton&Otley College cannot be held responsible for any injury to my dog, myself or other members of my 'party' whilst attending the hydrotherapy centre.

I have read and understood the terms and conditions and agree to abide by them

..... Date .....

EASTON&OTLEY COLLEGE, EASTON CAMPUS, BAWBURGH ROAD, EASTON, NORWICH, NR9 5DX. 01603 731576